Shailesh Singh

Shailesh.s@infopercept.com

Education

- Ph.D. - Computers

Certifications

- Certified Auditor for ISO 9001, ISO 27001, ISO 20000, ISO 22301, ISO 14001, ISO 50001 & OHSAS 18001
- Certified Six Sigma Black Belt from ASQ, US
- Certified Green Belt from AIQM, UK

Areas of Specialization

- Quality Assurance Management
- Environment Management System
- Information Security – ISO 27001
- Organizational Change Management
- Corrective/Preventive Action
- Enterprise Risk Management
- Risk Assessment Framework
- SOC II Compliance
- Business Continuity Management
- Business Continuity Assessment & Planning
- BCP Performance Evaluation, monitoring measurement, analysis and Improvement
- Establishing BCP objectives and management program
  Process Definition and Metrics Office
-

EXECUTIVE BIOGRAPHY

Shailesh is a veteran Quality Assurance professional with a rich cross-functional experience in quality management, project management, process improvement, and other related areas of more than 17 years.

He has achieved tremendous success and made immense contributions to the fields of risk management, business continuity management, business analysis/evaluation, supplier management, environment management system, information security and systems in a wide range of organizations.

Through his untiring efforts and dedication, and openness to new ideas and challenges, Shailesh has cultivated a deep knowledge and expertise in Quality Assurance Management, Information Security, Enterprise Risk Management, Risk Assessment Framework, SOC II Compliance, Business Continuity Management, among others.

Shailesh has worked with Zensar Technologies, Tata Business Support Services, and Reliance Infostream in the past, where in addition to handling Quality Management, Service Management, Business Continuity Management, and other responsibilities, he was also involved in establishing and functioning of internal audit systems, call quality monitoring function, developing training plans and modules, Information System Review and Management, and ushering in other innovations.